

Expert office for sewer rehabilitation

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Australia: General terms and conditions (delivery and payment conditions)

All items are invoiced in (**\$ AUD**) and all mentioned prices are net prices excluding Australian GST and German VAT for the first license. Software deliveries within Germany are subject to the applicable VAT of 19 % at present, whereas outside Germany all prices are net prices.

The price for a second licence and additional licences amounts to 50% each of the first licence fee.

Universities and institutes can receive a free version of AQUA-Selekt 5.x and AQUA-WertMin 7.x for research or educational purposes against payment of the dongle license fees.

A comprehensive program manual is included in the delivery as online help and print version.

AQUA-Selekt 5.x and AQUA-WertMin 7.x can be downloaded from the homepage. Demo, leasing or full version are activated with a dongle. Without the dongle the user works with a viewer version without editing, calculation, import, and export functions.

The dongle will be dispatched as soon as payment of the licence fees has been received. Depending on the version the number of starts will be activated by email as remote update for the dongle (chargeable or free of charge).

The licence fee for the dongle will only be paid once.

The programs will be installed after previous appointment. Installation costs will be invoiced separately. Our terms of payment for the software are subject to our offer and the contractual agreement. All property rights remain with the Expert office Jansen pursuant to the license agreement. Expert office Jansen agrees to fix all program bugs that occur within six (6) months free of charge.

MS-Access 2010 or the free MS-Access 2010 Runtime (which can be downloaded in the download section) provides the runtime environment for AQUA-Selekt 5.x and AQUA-WertMin 7.x. Migration is finished by 1th June 2013. Thereafter, Access 2003 versions will no longer be maintained & updated.

Installation and training

The installation and/or training costs are calculated on a time basis:

- per system engineer and 8 hours per work day 1,760.00 \$ AUD (net)
- per system engineer and hour 220.00 \$ AUD (net)

Travel time is calculated as work time. Travel and accommodation are not included and will be charged separately.

Service and maintenance

Maintenance fees will be calculated annually in \$ AUD as percentage of the net list price. The maintenance support can only be ordered for all programs and includes the use of the support forum with internet hotline as well as the individual support over our FTP-Server as well as telephone, fax, email and mail.

The maintenance contract starts with the activation and remains valid for one year. It automatically extends by one year if not terminated in writing at least one month prior to the expiration of the contract by one of the contractual parties. This contract regulates the delivery of updates exclusively on the Internet. The delivery of upgrades is excluded from it.

Software leasing

The leasing version of AQUA-Selekt 5.x and AQUA-WertMin 7.x can be activated or leased for a random number of starts. An early termination is not possible. The lessee only acquires the right of usage of the software for the specified term or number of starts. The software remains the property of the lessor (Expert office Jansen). During the leasing period service and maintenance as well as internet hotline in the support forum are included. The program is only activated for the number of starts specified.

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Outside Germany: General terms and conditions (delivery and payment conditions)

All items are invoiced in EUR (€) and all mentioned prices are net prices excluding German VAT for the first license. Software deliveries within Germany are subject to the applicable VAT of 19 % at present, whereas outside Germany all prices are net prices.

The price for a second licence and additional licences amounts to 50% each of the first licence fee.

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Installation and training

The installation and/or training costs are calculated on a time basis:

- per system engineer and 8 hours per work day 1,200.00 € (net)
- per system engineer and hour 150.00 € (net)

Travel time is calculated as work time. Travel and accommodation are not included and will be charged separately.

Service and maintenance

Maintenance fees will be calculated annually in EUR (€) as percentage of the net list price and are payable in advance. The maintenance support can only be ordered for all programs and includes the use of the support forum with internet hotline as well as the individual support over our FTP-Server as well as telephone, fax, email and mail.

The maintenance contract starts with the activation and remains valid for one year. It automatically extends by one year if not terminated in writing at least one month prior to the expiration of the contract by one of the contractual parties. This contract regulates the delivery of updates exclusively on the Internet. The delivery of upgrades is excluded from it.

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